**Dimple Khanchandani**

**Oracle Applications Techno-Functional Consultant**

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**Professional Summary:**

* Over 14 years in Oracle ERP Cloud, Oracle Integration Cloud (OIC and Oracle EBS implementation, Support and Enhancement, Oracle Database as Technical Lead, Subject Matter Expert, and Integration Architect.
* Sound knowledge of Integration using OIC between Oracle ERP and Oracle EPM.
* Sound knowledge of Integration using out-of-the-box adapters like ATP, Workday, Salesforce, REST, SOAP, Oracle ERP, etc.
* Sound knowledge on OTBI and Oracle BI Publisher.
* Sound knowledge on integration using OIC (Oracle Integration Cloud) and SOA gateway
* Sound knowledge of Oracle ADW.
* Sound knowledge of integration using REST/SOAP services. (Point to Point, SFTP etc.)
* Hands-on experience on integration between Salesforce and ERP.
* 10+ Years of experience in Oracle Applications (E-Business Suite) Technical and Functional knowledge of Oracle Applications (11.0.3, 11i & R12) including, SCM, Finance
* Sound Technical and Functional Knowledge of Oracle E-Business Suites.
* Sound knowledge of Oracle database, Developer Tools & RICEW development.
* Hands on experience in data modeling for BI/Datawarehouse.
* Sound knowledge of offshore/onshore delivery model, process, methods and tools.
* Ability to work collaboratively and commitment to achieving organizations goals.

Education:

* Bachelor’s in computer science from Thadomal Shahani Engineering College, India.

**Professional Experience:**

**Sunpower Corp INC Mar 2023 to Present**

**Sr. Oracle EBS Fusion Consultant**

**Modules Worked:** Order Management (OM), Accounts Receivables (AR), Inventory (INV), Accounts Payables (AP), Purchasing (PO), HCM

**Environment**:  Integrations using OIC, SOA Gateway, OTBI, Oracle BI Publisher, HCM Extracts, Groovy Script etc.

**Responsibilities:**

* Oracle Fusion Technical Consultant.
* Experience in analysis of legacy system designing, testing and deployment.
* Worked on Oracle cloud Tenancy setup and OIC instance setup- creating FTP and rest adapters for integration with SaaS environment. Developed customers and suppliers inbound and outbound integration using OIC. This integration is between oracle cloud and 3rd party system.
* Worked on AP conversion using oracle cloud integration using FBDI.
* Development FBDI integration to convert blank agreement, purchase orders from the legacy system to Oracle.
* Experience in working on premise application to oracle cloud using OIC.
* Development of new customer BI publisher reports and registering them as an ESS job. Has exposure to customizing standard in SaaS application.
* Hands on experience in oracle fusion.
* Manage the Q2C track team, reviewing the code and technical MD070 doc and unit test documents.
* Updating the JIRA tool for daily work activities for the team. Developed AR Invoice and Customer Integrations using OIC.
* Worked Multi language BIP reports.
* Worked on AR invoice DFF update OIC integration using REST/SOAP API’s.
* Involved in the Code of Migration.
* Managing the team of Q2C track, reviewing the code and technical MD070 doc and Unit test documents.
* Troubleshoot issues by performing thorough analysis. Develop well thought out resolutions and options.
* FBDI Template downloading in SAAS and 3rd Party Systems.
* Oracle SaaS Order Management order creation.
* Interaction with Employee REST service of HCM Cloud for fetching employee detail to submit employee expenses from concur system
* Developed both REST/SOA based Interfaces/Webservices.

**Salesforce Dec 2019 to march 2023**

**Sr. Oracle EBS Fusion Consultant**

**Modules Worked:** Order Management (OM), Accounts Receivables (AR), Inventory (INV), Accounts Payables (AP), Purchasing (PO), HCM

**Environment**: Oracle E-Business Suit R12, Oracle SQL, PL/SQL, Oracle Forms 10g, Oracle Reports 10g, XML Publisher, Workflow, Unix, SQL Loader, WEB ADI,OAF

**Responsibilities:**

* Oracle Fusion Technical Consultant.
* Have hands-on on OIC Integrations.
* Worked on Oracle Cloud BIP& OTBI Reports.
* Worked on Fusion Migration &Implementation Projects.
* Extensive experience in Oracle Application Modules which include Order Managemet,Account Receivables (AR), Accounts Payables (AR), Purchasing (PO) and General Ledger (GL).
* Extensive Programming experience in SQL and PL/SQL
* Developed AR Invoice and Customer Integrations using OIC.
* Worked Multi language BIP reports.
* Worked on the Customization of Standard Account Analysis Report.
* Worked on AR invoice DFF update OIC integration using REST/SOAP API’s.
* Involved in the Code Migration.
* Managing the team of Q2C track, reviewing the code and technical MD070 doc and Unit test documents.
* Updating the JIRA tool for daily work activities for the team.Developed AR Invoice and Customer Integrations using OIC.
* Worked Multi language BIP reports.
* Worked on AR invoice DFF update OIC integration using REST/SOAP API’s.
* Involved in the Code Migration.
* Worked on Gen3 version of OIC
* Managing the team of Q2C track, reviewing the code and technical MD070 doc and Unit test documents.
* Troubleshoot issues by performing thorough analysis. Develop well thought out resolutions and options.
* FBDI Template downloading in SAAS and 3rd Party Systems.
* Oracle SaaS Order Management order creation.
* Interaction with Employee REST service of HCM Cloud for fetching employee detail to submit employee expenses from concur system
* Developed both REST/SOA based Interfaces/Webservices.

**Rimini Street Mar 2019 to Dec 2019**

**Sr. Oracle EBS Fusion Technical Consultant**

**Modules Worked:** Order Management (OM), Accounts Receivables (AR), Inventory(INV), Accounts Payables (AP), Purchasing (PO).

**Environment**: Oracle E-Business Suit R12, Oracle SQL, PL/SQL, Oracle Forms 10g, Oracle Reports 10g, XML Publisher, Workflow, Unix, SQL Loader.

**Responsibilities:**

* Worked on developing custom code, maintenance and support for multiple modules like Order Management, Purchasing and General Ledger
* Worked in Oracle cloud BI Publisher, OTBI, reports
* Hands on experience in HCM Extracts.
* Created 2 Oracle ADF forms to support integration with external systems for Sales orders
* Used web based provisions and design models to create services for SOA solutions.
* Have worked on FBDI Use the Auto Invoice file-based data import spreadsheet to import external transaction data
* End-user page level customizations for adding client flavor to standard product.
* Developed the several BIP Report for integration.
* Experience with various enterprise ETL developing and maintaining skills
* Design and developed the HCM extract for integration.
* •Design the OTBI Report as per the client/business requirement.
* •Worked on the data security as and when required.
* •Responsibilities included development and debug of Pl/sql packages and procedure for integration of HCM module
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Worked on multiple projects, which include developing SQL Loader code for loading data into staging tables, PLSQL code for validation and insert/update of data and emailing the output to the user.
* Development and Debugged **Oracle Forms and Form Personalization.**
* Debugged **Reports, PL/SQL codes** and UNIX scripts and provided various code fixes.
* Post production support.
* Worked on **Payables Open interface** to import standard Invoices from third Party in **AP.**
* Worked on **PO** import interface program.
* Prepared various documents like MD70 (Technical Design Doc), MD120 (Deployment Doc)
* Involved in technical testing of various bug fixes.
* Modifying existing functions based on Problem Report/Change Request (PRCR) and maintaining Product compatibility.
* Provided End users training on customizations and outbound and inbound interfaces flows.
* Frequent Client Interaction to discuss future enhancement and optimization solution.
* Worked on various custom developments, maintenance and support.
* Worked on Migrating/Creating customers, accounts, sites from third party system to **Oracle.**
* Worked on **various performance issues** to during production support.
* Assisted functional/business with **various analysis** and prod issues.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Used FNDLOAD to migrate Concurrent Programs and Data Definitions in Various Instances.
* Strong Knowledge in Development and Customization of Forms/Reports with sound understanding of Application Object Library (AOL).
* Experience with Oracle Supplied Packages such UTL\_FILE.
* Expertise in System Administrator responsibility to create users, responsibilities, Values Sets and Request sets.
* Used FND-LOAD to migrate Concurrent programs, Request sets, forms menus and Personalization, by downloading the LDT files.
* Submitted Service Request with Oracle Support in different Scenarios, for providing Solutions to the Bugs identified during Production support resolved various bugs, working in collaboration with Oracle Support.
* Developed PL/SQL procedures, functions, packages, triggers to validate the data and insert the validate data into Oracle Standard interface tables.
* Used Version Control (PVCS, Clear Case) to maintain code changes.
* Proactively tuned SQL queries, Views using Explain Plan, Hints, indexes, and SQL trace.

**IQUADRA PRIVATE LIMITED Apr 2018 to Apr 2019**

**Sr. Oracle EBS Technical Consultant**

**Modules Worked:** Order Management (OM),Accounts Receivables (AR), Inventory(INV), Accounts Payables (AP), Purchasing (PO),General ledger

**Environment**: Oracle E-Business Suit R12, Oracle SQL, PL/SQL, Oracle Forms 10g, Oracle Reports 10g, XML Publisher, Workflow, Unix, SQL Loader.

**Responsibilities:**

* Worked on developing custom code, maintenance and support for multiple modules like Order Management, Purchasing and OPM.
* Worked on Journal import to load journal entries from legacy system into Oracle.
* Developed the WEBADI for the loading for the data from the legacy system to Oracle.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Worked on multiple projects, which include developing SQL Loader code for loading data into staging tables, PLSQL code for validation and insert/update of data and emailing the output to the user.
* Development and Debugged **Oracle Forms and Form Personalization.**
* Debugged **Reports, PL/SQL codes** and UNIX scripts and provided various code fixes.
* Post production support.
* Worked on **Payables Open interface** to import standard Invoices from third Party in **AP.**
* Worked on **PO** import interface program.
* Prepared various documents like MD70 (Technical Design Doc), MD120 (Deployment Doc)
* Involved in technical testing of various bug fixes.
* Modifying existing functions based on Problem Report/Change Request (PRCR) and maintaining Product compatibility.
* Provided End users training on customizations and outbound and inbound interfaces flows.
* Frequent Client Interaction to discuss future enhancement and optimization solution.
* Worked on various custom developments, maintenance and support.
* Worked on Migrating/Creating customers, accounts, sites from third party system to **Oracle.**
* Worked on **various performance issues** to during production support.
* Assisted functional/business with **various analysis** and prod issues.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Used FNDLOAD to migrate Concurrent Programs and Data Definitions in Various Instances.
* Strong Knowledge in Development and Customization of Forms/Reports with sound understanding of Application Object Library (AOL).
* Experience with Oracle Supplied Packages such UTL\_FILE.
* Expertise in System Administrator responsibility to create users, responsibilities, Values Sets and Request sets.
* Used FND-LOAD to migrate Concurrent programs, Request sets, forms menus and Personalization, by downloading the LDT files.
* Submitted Service Request with Oracle Support in different Scenarios, for providing Solutions to the Bugs identified during Production support resolved various bugs, working in collaboration with Oracle Support.
* Developed PL/SQL procedures, functions, packages, triggers to validate the data and insert the validate data into Oracle Standard interface tables.
* Used Version Control (PVCS, Clear Case) to maintain code changes.
* Proactively tuned SQL queries, Views using Explain Plan, Hints, indexes, and SQL trace.

**PriceWaterHouseCooper Limited Sep2015 to Mar 2018**

**Sr. Oracle EBS Technical Consultant**

**Modules Worked:** Order Management (OM), Accounts Receivables (AR), Inventory (INV), Accounts Payables (AP), Purchasing (PO).

**Environment**: Oracle E-Business Suit R12, Oracle SQL, PL/SQL, Oracle Forms 10g, Oracle Reports 10g, XML Publisher, Workflow, Unix, SQL Loader.

**Responsibilities:**

* Worked on developing custom code, maintenance and support for multiple modules like Order Management, Purchasing and OPM.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Worked on multiple projects, which include developing SQL Loader code for loading data into staging tables, PLSQL code for validation and insert/update of data and emailing the output to the user.
* Development and Debugged **Oracle Forms and Form Personalization.**
* Debugged **Reports, PL/SQL codes** and UNIX scripts and provided various code fixes.
* Post production support.
* Worked on **Payables Open interface** to import standard Invoices from third Party in **AP.**
* Worked on **PO** import interface program.
* Prepared various documents like MD70 (Technical Design Doc), MD120 (Deployment Doc)
* Involved in technical testing of various bug fixes.
* Modifying existing functions based on Problem Report/Change Request (PRCR) and maintaining Product compatibility.
* Provided End users training on customizations and outbound and inbound interfaces flows.
* Frequent Client Interaction to discuss future enhancement and optimization solution.
* Worked on various custom developments, maintenance and support.
* Worked on Migrating/Creating customers, accounts, sites from third party system to **Oracle.**
* Worked on **various performance issues** to during production support.
* Assisted functional/business with **various analysis** and prod issues.
* Developed custom XML Publisher, Oracle Reports (RDF) as per business requirements.
* Used FNDLOAD to migrate Concurrent Programs and Data Definitions in Various Instances.
* Created **UNIX** shell scripts to automate interface programs on daily basis.
* Strong Knowledge in Development and Customization of Forms/Reports with sound understanding of Application Object Library (AOL).
* Experience with Oracle Supplied Packages such UTL\_FILE.
* Expertise in System Administrator responsibility to create users, responsibilities, Values Sets and Request sets.
* Used FND-LOAD to migrate Concurrent programs, Request sets, forms menus and Personalization, by downloading the LDT files.
* Submitted Service Request with Oracle Support in different Scenarios, for providing Solutions to the Bugs identified during Production support resolved various bugs, working in collaboration with Oracle Support.
* Developed PL/SQL procedures, functions, packages, triggers to validate the data and insert the validate data into Oracle Standard interface tables.
* Used Version Control (PVCS, Clear Case) to maintain code changes.
* Proactively tuned SQL queries, Views using Explain Plan, Hints, indexes, and SQL trace.

**CVS Caremark Jan2015 to Apr2015**

**Oracle Apps Techno-Functional Analyst**

**Modules Worked:** Purchasing (PO), SCM (OM, INV), Accounts Receivables (AR) and Order management (OM).

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow, OAF.

**Responsibilities:**

* Worked Primarily on Forms, Reports and Pl/Sql Packages, Function etc.
* Manages the team to deliver the objects within the deadline.
* Part of the complete implementation cycle.
* Managing the team and ensuring the quality delivery of the objects by them.
* Working as Technical lead, which involves gathering requirement from client and assigning the work to other technical consultants, and working on the objects.

**Deloitte & Touch Jul 2011 to Nov 2014**

**Sr. Oracle EBS Technical Consultant**

**Project 1: MC Donald’s, Chicago**

**Modules Worked:** Accounts Payables (AP), Purchasing (PO), General Ledger (GL), P2P, Accounts Receivables (AR) and Lease Management

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Involved in Requirement gathering and technical design documentation.
* Written PL/SQL stored Procedures, Functions and Packages for implementing the business logic.
* Developed the custom Form that call location specific Report.
* Developed customer RDF reports using Oracle 10g.
* Developed a new customer forms in OM.
* Unit testing and code reviews for modified objects.
* Prepared various documents like MD70 (Technical Design Doc), MD120.
* Worked on multiple projects, which include developing SQL Loader code for loading data into staging tables, PLSQL code for validation and insert/update of data and emailing the output to the user.
* Used FND-LOAD to migrate Concurrent programs, Request sets, forms menus and Personalization, by downloading the LDT files
* Submitted Service Request with Oracle Support in different Scenarios, for providing Solutions to the Bugs identified during Production support resolved various bugs, working in collaboration with Oracle Support.

**Project 2:Harris Corporation, Melbourne, FL**

**Modules Worked:**  Order Management and Inventory

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Involved in Requirement gathering and technical design documentation.
* Development and modification of custom forms using Forms 6i.
* Developed new reports using Reports 6i.
* Worked on Custom APIs and Interfaces of Receivables.
* Worked on various production issues.
* Written PL/SQL stored Procedures, Functions and Packages for implementing the business logic.
* Worked on Receivables open interface.

**Project 3: Smucker’s, Orrville, OH**

**Modules Worked:** Oracle Inventory, Order management, Financials

**Environment:** Oracle E-Business Suite R12, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Modified queries, Procedures, Functions and Packages to make R12 complaint
* Customized the XML reports including adding sub templates to main template, Company Logo, Common terms and conditions etc.
* Developed the custom Form that call location specific Report.
* Unit testing and code reviews for modified objects.
* **Added the new items through personalization** based on requirement.
* Hiding and disabling the items **based on conditions**.
* Worked on the development of interfaces, Data Conversions, developing new Forms, Reports, Customizing Oracle Reports In order to Cash cycles touching various modules such as AR, PO and AP, GL.
* Developed outbound interface to extract the data from the Oracle Apps Tables to the Flat file using UTL\_File utility as per client requirement.
* Handling the Issues (Tickets) & analyzing the root cause of the problem and giving fixes.

**Project 4: Fairmont Hotels, Canada**

**Environment: Oracle Apps R12**

**Modules Involved: Financials, OM, Oracle Purchasing**

**Responsibilities:**

* Involved in level 2-production support.
* Resolved various burning prod issues to support month end.
* Worked on various code fixes/Enhancement resulted due to prod issues.
* Very good understating of finding the **root cause** of the prod issues and fixing the same.
* Debugged SQL’s, PL/SQL, Reports and Forms to resolve prod support issues.
* Provided Functional and business a user training for custom features.
* Enhanced various programs to improve performance.

**Project 5: Toshiba, Europe**

* **Modules Worked**: Order Management (OM), Accounts Receivables (AR).
* **Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Involved in Requirement gathering and technical design documentation.
* Development and modification of custom forms using Forms 6i.
* Developed new reports using Reports 6i.
* Worked on Custom APIs and Interfaces of Receivables.
* Worked on various production issues.
* Written PL/SQL stored Procedures, Functions and Packages for implementing the business logic.
* Worked on Receivables open interface.

**PriceWaterhouse Coopers Ltd Aug 2010 to Jul 2011**

**Oracle Apps Technical Analyst**

**Project 1: Sai Services PVT ltd.**

**Modules Worked:** Purchasing (PO), SCM (OM, INV and AR)

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher.

**Responsibilities:**

* Developed and customized Oracle Alerts as per client’s requirement.
* Creation of new reports using XML Publisher, Discoverer.
* Creation of new Custom Forms
* Worked on personalization
* Conversion scripts prepared for Item master, Item Sub Inventory Defaults, Item Opening Balances.
* Conversion scripts prepared for Item Issues and Item Receipts (Up and Down Inventory).
* Conversion scripts prepared for Supplier master, Supplier sites and supplier contacts.
* Conversion scripts developed for customer master.
* Conversion scripts prepared for Loading Suppliers and Customer Opening Balances.
* Developed API’s for projects information
* Migration from the Legacy system to ERP system
* Development of User training and Manuals.
* Development of RICE Components.
* Post go-live Technical support in all the modules mentioned above.
* Researched and resolved problems using Metal link as well as opening up SR.

**Project 2: E-Clerx Service Limited, Mumbai, India**

**Modules Worked:** Account Receivable (AR), Account Payables (AP), General ledger (GL)

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher .

**Responsibilities:**

* Finalizing the logic with client for extracting the Open and master data from existing 11i application.
* Testing the scripts for master and transitional data on UAT and PROD instance.
* Uploading legacy data to R12 instance using scripts, WebADI and data loader.
* Debugging of reports, modification of migration scripts / reports according to end user requirements.
* Development of interfaces and conversions for Suppliers, customers, Open AP Invoices, AR Invoices.
* Uploading the India localization taxes and tax categories using Data loader.
* Uploading Asset data assets / depreciation reserve / cost of assets using WebADI.
* Post Go-Live Technical support for all the modules mentioned above.
* Leading the technical team and completing all these activities well in time.

**Project 3: The Indian Hotel Limited, Mumbai, India**

**Modules Worked:** Career Management

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher

**Responsibilities:**

* Development of form.
* Developed and customized Periodic and Event Alerts as per client’s requirement.
* Customization of standard workflow as per business requirements.
* Creation of new reports using XML Publisher.
* Development of forms personalization as per Business Requirements.
* Created a PL/SQL Procedure for customization requirement.
* Development of RICE component.

**Fauna Technologies Nov 2008 to Jul 2010**

**Technical Analyst**

**Modules Worked**: Order Management and Purchasing.

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher, Workflow.

**Responsibilities:**

* Creation of new reports using XML Publisher.
* Enabling Zoom Functionality for submitting Custom Reports.
* Conversion scripts prepared for Item master.
* Conversion scripts prepared to Load Requisitions & Purchase Orders.
* Development of custom forms.
* Development of RICE components.
* Worked on Discoverer reports

**NSE InfoTech Service ltd Jul 2006 to Sep 2008**

**Technical Analyst**

**Modules Worked**:Account Receivable (AR), Account Payables (AP), General ledger (GL)

**Environment:** Oracle E-Business Suite 11i, Oracle SQL, PL/SQL, Oracle Forms, Oracle Reports, XML Publisher

**Responsibilities:**

* Creation of new reports using XML Publisher.
* Written API’s for migrating the data from the legacy system to the oracle applications.
* Written Code for validations required in self-service transactions as per the client requirements.
* Design and Development of PL/SQL Procedures, Functions and Packages.
* Preparation of Technical Documents.
* Preparation of Unit Test Cases and Unit Testing.
* Development of SQL\*LOADER programs for conversion of Client’s Historical Data in Flat Files.
* Development of Technical documents.
* Functional set up for the GL module.